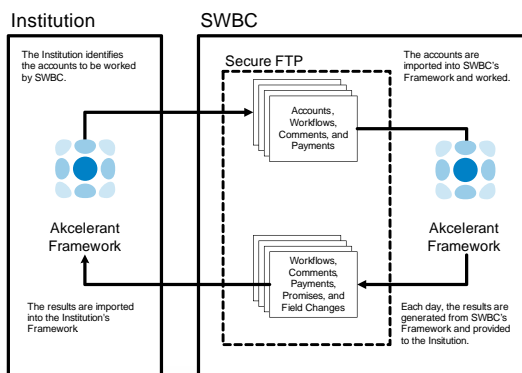


Outsource Collections with SWBC's Payment Reminder Service

Through the Akcelerant Framework, CONNECT.PRS gives institutions the ability to outsource collection calls during evenings and weekends using SWBC's Payment Reminder Service Program (PRS).



Using the Framework's current Collection Queue functionality, accounts are automatically sent to SWBC each day and the results of each call are sent back to the institution and displayed in the collection history each morning.

KEY FEATURES

These key features of CONNECT.PRS simplify outsourcing collection accounts during evenings and weekends.

- **Automatic Account Transfers to SWBC**
Specific accounts are flagged to be transferred using the Framework's Collection Queue functionality and are then automatically sent to SWBC each day.
- **Transfer Information Through a Secure FTP Site**
Feel safe transmitting data to SWBC through a secure FTP channel.
- **Use of the Framework by SWBC Collectors**
The Framework is used at both your institution and SWBC. This allows accounts to be transferred quickly and worked in a consistent manner.

- **Automatic Account Updates in the Framework**

Each morning, before the Queue Refresh process, the Framework checks SWBC's server for account updates. Any new workflows, comments, payments, and promises are downloaded and applied to the Framework.

BENEFITS

Institutions benefit from the convenience and flexibility of outsourcing evening and weekend collections using CONNECT.PRS.

- **Improve Collection Time & Reduce Delinquency**

Let SWBC do the work for you! Increase the amount of time spent working delinquent accounts and collecting funds without having to increase staff.

- **Flexibility in Choosing Outsourced Accounts**

Define which queues are sent to SWBC based on the individual needs of your organization. The types of queues transferred can be modified at any time.

SYSTEM REQUIREMENTS

Akcelerant Framework Release 8.01 or higher must be installed in order to utilize CONNECT.PRS.

MORE INFORMATION

For more information about CONNECT.PRS, contact your Akcelerant Customer Care Representative or email PaymentReminder@swbc.com to reach SWBC directly.

PROVIDER HIGHLIGHT



SWBC is an Akcelerant Business Partner. SWBC is a diversified financial services company providing a wide range of insurance, mortgage, and investment services to financial institutions, businesses, and families. To learn more about SWBC, visit their website at www.swbc.com.