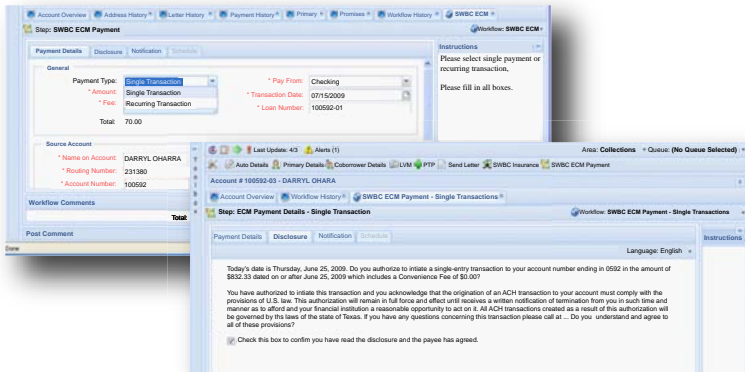


## Streamlining the Payment Process with ECM

CONNECT.ECM provides direct integration to SWBC's Electronic Cash Management tool (ECM) for highly secure and efficient electronic ACH and Credit Card transactions with the Akcelerant Framework.



*In the Framework, select payment details such as payment type, payment source, and transaction amount. Also, conveniently include a custom disclaimer.*

### KEY FEATURES

The key features of CONNECT.ECM enhance payment processing in the Framework.

- Collect Payments by Phone**  
 CONNECT.ECM has the ability to collect single payments or schedule recurring payments using checking accounts, savings accounts, or credit cards. Build the workflow to fit your institution's special and unique needs.
- Adjust Fees**  
 Feel the power at your finger tips with the flexibility of defining and adjusting fees. With a few quick key strokes, you can adjust fees for a debtor.
- Safe and Secure**  
 Feel safe making transactions over the internet. CONNECT.ECM uses advanced encryption technology to ensure safe and secure processing of payments.
- Quick Activation**  
 Activate CONNECT.ECM in a matter of minutes. SWBC will provide the user with a username, password, and entity ID. Enter that information within the Framework and start your payment processing.

- Receive a Branded Website**  
 Allow your debtor to make secure payments over the internet with a branded website just for your institution.
- IVR**  
 Integrate with SoundBite or other incoming call methods to take advantage of interactive voice recognition for payment processing.

### BENEFITS

Users benefit from the easy-to-use and powerful streamlining payment processing.

- Reduce Collection Costs**  
 CONNECT.ECM gives you the ability to run secure transactions through the Framework rather than manually processing checks or going outside the Framework to process in a separate system.
- Improve Collection Time & Reduce Delinquency**  
 Electronically process payment and collect funds in real-time while on the phone with the debtor.
- Reduce Error**  
 Reduce input errors through the ABA routing number verification tool.
- Enhance Revenue**  
 Your institution can increase revenue by collecting a convenience fee for real-time payments.


### SYSTEM REQUIREMENTS

Akcelerant Framework Version 6.0 or higher must be running in order to utilize CONNECT.ECM.

### MORE INFORMATION

For more information about CONNECT.ECM, check out Akcelerant's website or contact your Akcelerant Customer Care Specialist. You can reach SWBC directly at 800.527.0066.

### PROVIDER HIGHLIGHT

 SWBC is an Akcelerant Business Partner and is a diversified financial services company providing a wide range of insurance, mortgage, and investment services to financial institutions, businesses, and families. To learn more about SWBC, visit their website at [www.swbc.com](http://www.swbc.com).